NASA SEWP VI Ordering Guide

MindPetal Software Solutions, LLC

NASA SEWP VI CONTRACT HOLDER	CONTRACT INFORMATION
Category B – Enterprise-Wide ITC/AV Service Solutions MindPetal Contract No.: 80TECH26D1888	Ordering Period: November 1, 2026 – October 31, 2036 UEI: L875QGVDZC16
Category C – Mission-Based ITC/AV Service Solutions MindPetal Contract No.: 80TECH26D0091	Business Size: Small Business SEWP Surcharge: 0.34%

SEWP Overview

NASA SEWP VI – The NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced "soup," provides Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for Federal Agencies and their approved contractors. SEWP is a Government-Wide Acquisition Contract (GWAC) managed by the NASA SEWP Program Management Office. The program is self-funded through a 0.34% surcharge and provides acquisition support to Federal customers.

Fair Opportunity

FAR 16.505(b) (1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding $10,000 and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the Contracting Officer and that the CO must document the rationale for placement and price of each order. Using the SEWP online Quote Request Tool is the recommended method to assist in this activity and to augment the required decision documentation. The SEWP Quote Request Tool (QRT) will automatically include the Contract Holders within a selected Group or based on a suggested source.

About MindPetal Software Solutions

MindPetal is a small business founded in 2006 to address the Federal Government's complex technical challenges. Our 150 technologists deliver expertise in Agile/DevSecOps, application modernization, cloud, CI/CD automation, intelligent automation, AI/ML, and data analytics. MindPetal has managed and supported more than 250 applications for Federal customers including Department of Labor (DOL), Department of Homeland Security (DHS), Department of Agriculture (USDA), Health & Human Services (HHS), Consumer Product Safety Commission (CPSC), and others. We hold CMMI Maturity Level 3 and ISO 9001, ISO 20000, and ISO 27001 certifications and maintain technology partnerships with Appian, Salesforce, ServiceNow, UiPath, AWS, and Microsoft Azure Government.

MindPetal SEWP VI Program Support

Service Offerings Support	Order Issues & Post-Delivery Support
SEWP Program Manager: John Hennigan Email: John.Hennigan@MindPetal.com Phone: (443) 775-0453	SEWP Program Manager: John Hennigan Email: John.Hennigan@MindPetal.com Phone: (443) 775-0453
Deputy Program Manager: Audrey McCay Email: Audrey.McCay@MindPetal.com Phone: (703) 546-8583	Deputy Program Manager: Audrey McCay Email: Audrey.McCay@MindPetal.com Phone: (703) 546-8583

What's in Scope for NASA SEWP VI?

SEWP VI provides a broad suite of Information Technology, Communication and Audio-Visual (ITC/AV) solutions and services. MindPetal holds contracts in both Category B and Category C. Categories B and C provide overlapping service scope, allowing Federal customers to acquire enterprise-wide or mission-based ITC/AV service solutions through MindPetal.

CATEGORY B
Enterprise-Wide ITC/AV Service Solutions

Enterprise application modernization, Agile/DevSecOps delivery, cloud migration and operations, CI/CD automation, data and analytics, intelligent automation, cybersecurity-related IT services, and other enterprise IT service requirements within SEWP scope.

CATEGORY C
Mission-Based ITC/AV Service Solutions

Mission-focused application development and modernization, cloud and platform services, AI/ML and automation, data analytics, Agile/DevSecOps, and other IT services supporting agency programs and mission outcomes within SEWP scope.

For an official SEWP scope determination, customers may submit an overview of their requirement to help@sewp.nasa.gov.

Ordering Process

The internal ordering process of each Agency varies. An end user typically identifies a requirement and generates a Purchase Request (PR), which is sent with the necessary funding information to the Agency's procurement office. The procurement office issues the Delivery Order (DO). The NASA SEWP Program Management Office does not issue DOs; it reviews, processes, and tracks issued DOs and forwards them to the applicable Contract Holder(s).

Delivery Orders and subsequent order modifications must route through the NASA SEWP Program Management Office. Ordering Contracting Officers remain responsible for following their Agency-specific acquisition policies and procedures.

How to Obtain a Quote or Discuss Service Offerings

Federal customers may request a quote from MindPetal through the NASA SEWP Quote Request Tool (QRT) or contact MindPetal's SEWP Program Team directly for assistance. For quotes, capability questions, or coordination regarding a potential requirement, contact:

SEWP PROGRAM MANAGER: John Hennigan
EMAIL: John.Hennigan@MindPetal.com
PHONE: 443-775-0453

Order Issues & Post-Delivery Support

MindPetal's SEWP VI Program Team assists customers with order status, implementation and installation coordination, technical and software support, warranty matters when applicable, order modifications, and other post-delivery issues. Customers experiencing an issue with an order should contact the MindPetal SEWP support contact above for prompt coordination and resolution.

NASA SEWP Program Support

SEWP Help Desk

help@sewp.nasa.gov
(301) 286-1478
Monday–Friday, 7:30 AM–6:00 PM ET

NASA SEWP Online

SEWP VI website: www.sewp.nasa.gov/sewpvi/
Use the SEWP Quote Request Tool (QRT) for competitive quote requests.